The mission of the Standing Committee on the Delivery of Legal Services is:

- To study, recommend, promote and conduct activities of the Association pertaining to mechanisms for the delivery of legal services to the public, including but not limited to legal assistance to the indigent and other methods of simplifying or lessening the costs of delivery systems; and
- To supervise the operation of the Illinois Lawyer Referral Service.

In order to achieve its mission, the Standing Committee on the Delivery of Legal Services has adopted the following goals and objectives.

**Goal 1: Increase Visibility of Committee and its Mission**

- Undertake efforts to raise awareness of the Committee and its mission among ISBA leadership and membership
- Author articles for ISBA publications and website
- Develop and present educational programs and materials to improve the delivery of legal services to both lawyers and the public
- Seek co-sponsorship and speaking opportunities at CLE programs and other appropriate programs and events
- Serve as a resource to the ISBA Board of Governors on legal services issues and relevant legislation

**Goal 2: Identify, Develop, and Support Improvement in the Delivery of Legal Services to All Citizens of Illinois**

- Undertake efforts to remove barriers to the delivery of legal services, including but not limited to: disability, income, technology, geography and language
- Coordinate Disaster Legal Services efforts throughout Illinois
- Oversee the ISBA Lawyer Referral Service
- Support efforts to develop modest means panels and other opportunities to serve the moderate income population
- Support the use of technology to increase and enhance the delivery of legal services
- Support initiatives to provide pro se litigants with legal information and resources
- Advocate for legislation, funding, education, and other efforts that ensure effective and efficient administration of justice, fair and impartial courts and equal access to justice

**Goal 3: Encourage Pro Bono Among Private Attorneys and Recognize Their Efforts and Contributions**

- Provide information about pro bono and promote pro bono opportunities to ISBA Members
- Recognize the pro bono efforts of individuals and entities through awards, including the John C. McAndrews Award
- Participate in the Annual Pro Bono Week Celebration organized by the American Bar Association
- Work with other organizations to promote and improve pro bono around Illinois, including the Courts, the Illinois Bar Foundation, Illinois Legal Aid Online, the Public Interest Law Initiative, legal service organizations, local bar associations and other stakeholders