



# LakeCom Dispatch



Incident No.: 19-27881

Date: 03-23-19 Time: 01:27 hours

**Dispatch:** "911. What is the address of your emergency?"

**Caller 1:** "I don't know. It's on Waveland Avenue. Near, or southbound from Fisk street."

**Dispatch:** "What's going on there?"

**Caller 1:** "There was an accident. A silver car hit something. I don't know what"

**Dispatch:** "Is anyone hurt?"

**Caller 1:** "I don't know. We didn't stop to see."

**Dispatch:** "What's your name?"

**Caller 1:** "I really would rather not say. I'm sorry."

**Dispatch:** "Okay. Give me a minute to get help on the way."

**Dispatch:** "Lakeview Fire Department Ambulance 12, Tower 12. You're due for an MVA on Waveland Avenue in the area of Fisk Avenue. Ambulance 12, Tower 12 you're due for the MVA on Waveland avenue. No specific address given. Unknown injuries. Unknown injuries."

**A12:** "Copy for both Ambo 12 and Tower 12. Both units in route."

**Dispatch:** "Copy. Lakeview PD unit K78, you're due for the MVA on Waveland and Fisk Avenue."

**LPD K78:** "Copy. I'm in route."

**Dispatch:** "Okay, I've dispatched police and EMS to the area. Would you like officers to give you a call when they arrive?"

**Caller 1:** "No that's okay. Thanks for your help. I hope everyone is okay. Have a good night, bye."

\*\*\*\*\* CALL ENDS \*\*\*\*\*

**Dispatch:** "911. What is the address of your emergency?"

**Caller 2:** "I don't know. It's on Waveland Avenue. I was in an accident. I was driving and there was an accident."

**Dispatch:** "Is it near Fisk Avenue?"



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**Caller 2:** "Maybe? "

**Dispatch:** "Okay, someone called this in already. Is anyone hurt?"

**Caller 2:** "I don't know. One of the passengers, Dakota, I think they are stuck in the car."

**Dispatch:** "What's your name?"

**Caller 2:** "Riley Miller. It was an accident I swear. I was paying attention but I didn't even see the tow truck there."

**Dispatch:** "Okay Riley. Help is already on the way. Can you tell me what happened?"

**Caller 2:** "We were driving on Waveland. Taylor texted me and I looked at it like a minute before we crashed. Then I just don't know. I lost control. We hit a parked tow truck."

**Dispatch:** "Okay, who else is in your car?"

**Caller 2:** "Dakota, **Alex**, and Guadalupe. Dakota is unconscious."

**Dispatch:** "Was there anyone in the other vehicle, the tow truck?"

**Caller 2:** "Yes. That person isn't conscious either."

**A12:** "Ambulance 12, Tower 12 on scene."

**Dispatch:** "Copy. A12, TW12 on scene at 01:35."

**Caller 2:** "Thank goodness, EMS is here. Thank you. Thank you. I'm going now."

\*\*\*\*\* CALL ENDS \*\*\*\*\*

**LPD K78:** "K78 on scene."

**Dispatch:** "Copy. K78 on scene at 01:38."

**A12:** "Dispatch, A12."

**Dispatch:** "Go ahead A12."

**EMS 4:** "Two patients unconscious. Get a second ambo on the way. Multiple injuries to tow truck driver. Passenger in Chevy is trapped. "

**Dispatch:** "Copy."